

The management of GSD Madrid has implemented and maintains a Quality Management System and an Environmental Management System based on the requirements of the UNE-EN-ISO 9001:2015 “Quality Management Systems. Requirements.” and UNE-EN-ISO-14001:2015 “Environmental Management Systems. Requirements with guidance for use.” for the activities of:

- **Research of biotechnological products for human, animal, plant, and food health.**
- **Development, production and marketing of diagnostic kits for human, animal, plant, and food health.**

The Management System has the following objectives:

- Customer satisfaction of GSD Madrid, achieved by complying with all requirements, including those specified by the customer as well as legal or regulatory requirements and the ones necessary to ensure the effectiveness of production.
- Carry out our activities with as little environmental impact as possible.
- As a priority objective, continuous improvement and the effectiveness of the Management System

The GSD Madrid **Policy** is founded on the following commitments:

- **Commitment to comply with all applicable requirements, whether legal, contractual or of another kind, arising from our activities**, so that our actions can in no circumstances contravene the legal requirements and specifications established by the various public authorities.
- **Commitment to carry out our work within a management framework that guarantees continual improvement** in our processes, our methods of operation and our relationships with interested parties, through the setting and periodic review of our objectives and policy. This will be achieved by identifying the risks and opportunities of our system.
- **Commitment to promote understanding and dissemination of our policy within the organisation**, through ongoing training and communication to our workers, suppliers and subcontractors.
- **Commitment to prevent pollution in all our activities, within the possibilities and characteristics of our organisation.**
- **Commitment to effectively control all our activities**, with particular emphasis on:
 - the quality of our diagnostic products and services;
 - relations with our customers and after-sales service;
 - waste management.
- **Commitment to make our policy available to and publicly disclosed to interested parties.**

The Policy is disseminated to all personnel through training seminars, email distribution, and/or posting copies on GSD Madrid’s notice boards. In this way, GSD Madrid ensures that the Policy is understood and known by all company personnel.

The review of the Policy, as well as the setting and review of specific, quantified objectives, is carried out in the management reviews of the system.

Reviewed and approved:

December 2025



Managing Director